

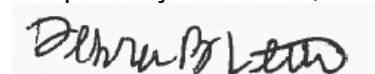
**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 1
QUALITY IMPROVEMENT COMMITTEE**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	August 5, 2014	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	1:00pm	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	2:30pm	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Debi Berzon-Leitelt, Marc Borkheim, Jeanine Caro-DelVaille, Lauren Cheung, Lauren Dodge, Cindy Ferguson, Cindy Geddes, Sonia Hicks, Barbara Hollis, Martin Hernandez, Catherine Houghton, Vandana Joshi, Nate Lloyd, Laura Nagle, Barbara Paradise, Sandra Torrento-Reed, Martha Retana			
Agenda Item & Presenter	Discussion and Findings		Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Call to Order & Introductions	Meeting was call to order at 1:10pm. Introductions were made; Mindfulness icebreaker		http://marc.ucla.edu	D.Berzon-Leitelt
Review of Minutes	No Review of Minutes		N/A	N/A

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Bulletin Announcement	D. Berzon-Leitelt provided reminder of PSB bulletin / Program Support Bureau – June 12, 2014 Clinical Records Bulletin 2014-01	Implementation for contract agencies is six months from date of bulletin.	
Test Call Project	D. Berzon-Leitelt discussed outcomes for Test Call project and great response from SA. Nate Lloyd (Masada) indicated still had surveys to submit.	Surveys to be turned in prior to next QIC meeting on 8/11	D. Berzon-Leitelt
DMH – Patient’s Rights Office, Quality Assurance Division	<p>Martin Hernandez: State Mandated Patients’ Rights Resource Materials; QA Bulletin No. 13-06 Medi-Cal Required Informing Materials Beneficiary Acknowledgement of Receipt; Guide to Medi-Cal Mental Health Services; Provider List; NOA-A & NOA-E; Functions of the Patients’ Rights Office</p> <p>NOA-A in IBHIS has not been approved by The State, so you have keep on using your paper copies which you can print out directly from the website</p> <p>Beneficiary Informing Materials are once again available to order. Orders maybe placed with Carol Lewis at (213) 738-2524. The warehouse is trying to meet the needs of everyone. When your order is ready, you will have to pick it up.</p>	<p>http://psbqi.dmh.lacounty.gov/providerdirectory.htm</p>	M. Hernandez
DMH – Program Support Bureau / Data/GIS Unit	<p>Vandana Joshi, Ph.D., Program Head provided presentation on the Network of Care and the Provider Directory.</p> <p>Dr. Joshi provided information about the Network of care and showed how to search for mental health</p>	<p>SA-1 QIC Chair to have access to the DMH Provider Management</p> <p>SA -1 QIC Liaisons or delegated staff member to provide updates to agency regularly or notify SA-1</p>	V. Joshi

	services. She also highlighted the DMH Provider Management and the essential language, cultural and mapping for the attendees. Liaisons were informed	QIC Chair	
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
DMH – Program Support Bureau / Data/GIS Unit	how to update agency information in the Network of Care and leave notice in the DMH Provider Management database of changes as well. Dr. Joshi explained how these databases are linked together and how the Data/GIS Unit have been working to update everyone's information for a new Provider Directory.		V. Joshi
Handouts	Patients' Rights materials	N/A	M. Hernandez
Announcements; Questions	None	None	N/A
Next Meeting	September 2, 2014 2:00pm-3:30pm Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	D. Berzon-Leitelt

Respectfully Submitted,



Debi Berzon-Leitelt, LCSW, MPA